

### United States Patent and Trademark Office

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspto.gov

# NOTICE OF ALLOWANCE AND FEE(S) DUE

5073

7590

04/16/2007

BAKER BOTTS L.L.P. 2001 ROSS AVENUE SUITE 600 DALLAS, TX 75201-2980

EXA	MINER
HONG,	HARRY S
ART UNIT	PAPER NUMBER
2614	

	APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
--	-----------------	-------------	----------------------	---------------------	------------------

10/792,364

03/03/2004

Shmuel Shaffer

062891.1234

DATE MAILED: 04/16/2007

4261

TITLE OF INVENTION: METHOD AND SYSTEM FOR AUTOMATIC CALL DISTRIBUTION BASED ON LOCATION INFORMATION FOR CALL CENTER AGENTS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$300	\$0	\$1700	07/16/2007

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

#### HOW TO REPLY TO THIS NOTICE:

I. Review the SMALL ENTITY status shown above.

If the SMALL ENTITY is shown as YES, verify your current SMALL ENTITY status:

- A. If the status is the same, pay the TOTAL FEE(S) DUE shown above.
- B. If the status above is to be removed, check box 5b on Part B Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

- A. Pay TOTAL FEE(S) DUE shown above, or
- B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and 1/2 the ISSUE FEE shown above.

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

#### PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail

Mail Stop ISSUE FEE
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

or Fax (571)-273-2885

INSTRUCTIONS: This form should be used for transmitting the ISSUE FEE and PUBLICATION FEE (if required). Blocks 1 through 5 should be completed where appropriate. All further correspondence including the Patent, advance orders and notification of maintenance fees will be mailed to the current correspondence address as indicated unless corrected below or directed otherwise in Block 1, by (a) specifying a new correspondence address; and/or (b) indicating a separate "FEE ADDRESS" for

current corresponde	ons.	ock I for any change of address)	Not Fee	e: A certificate of mailin (s) Transmittal, This certi	g can only be used for	r domestic mailings of the
5073 BAKER BOTT	7590 04/16 S L.L.P.	/2007		Certificat	e of Mailing or Transı	nt or formal drawing, must nission deposited with the United
2001 ROSS AVE SUITE 600			Star add tran	es Postal Service with su ressed to the Mail Stop smitted to the USPTO (57	fficient postage for firs ISSUE FEE address (1) 273-2885, on the da	deposited with the United t class mail in an envelope above, or being facsimile ate indicated below.
DALLAS, TX 75	201-2980					(Depositor's name)
						(Signature)
						(Date)
APPLICATION NO.	FILING DATE		FIRST NAMED INVENTOR	ATTO	PRNEY DOCKET NO.	CONFIRMATION NO.
10/792,364	03/03/2004		Shmuel Shaffer		062891.1234	4261
TITLE OF INVENTION: CENTER AGENTS	METHOD AND SYST	TEM FOR AUTOMATIO	C CALL DISTRIBUTION	BASED ON LOCATION	N INFORMATION FO	R CALL
APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$300	\$0	\$1700	07/16/2007
EXAMI	NER	ART UNIT	CLASS-SUBCLASS	]		
HONG, HA	ARRY S	2614	379-265110	•		
1. Change of corresponder	nce address or indication	n of "Fee Address" (37	2. For printing on the p			
CFR 1.363).  Change of correspo	ndence address (or Cha /122) attached.	nge of Correspondence	(1) the names of up to or agents OR, alternati	3 registered patent attor vely,	neys <sup>1</sup>	
			(2) the name of a sing	e firm (having as a membagent) and the names of ameys or agents. If no name	per a 2	
PTO/SB/47; Rev 03-02 Number is required.	or more recent) attach	'Indication form ed. Use of a Customer	2 registered patent attorney of a listed, no name will be	meys or agents. If no nan printed.	ne is 3	
			THE PATENT (print or ty			,
PLEASE NOTE: Unle	ess an assignee is identi in 37 CFR 3.11. Comp	fied below, no assignee	data will appear on the p	atent. If an assignee is i	dentified below, the do	ocument has been filed for
(A) NAME OF ASSIG				and STATE OR COUNT		·
Please check the appropria	ate assignee category or	categories (will not be pr	rinted on the patent) :	Individual	ion or other private gro	up entity Government
4a. The following fee(s) a	re submitted:	41	o. Payment of Fee(s): (Plea	ase first reapply any pre	viously paid issue fee s	shown above)
		A check is enclosed.	rd. Form PTO-2038 is atta	ached		
Advance Order - # of Copies The Director is hereby authorized to charge the required fee(s), any deficiency, or credit any overpayment, to Deposit Account Number (enclose an extra copy of this form)					ficiency, or credit any a cextra copy of this form).	
5. Change in Entity State	us (from status indicated	l above)	_			
• •	SMALL ENTITY statu		1.1	ger claiming SMALL EN		(0)( )
NOTE: The Issue Fee and interest as shown by the re	Publication Fee (if requeecords of the United Sta	uired) will not be accepted tes Patent and Trademark	d from anyone other than to Office.	he applicant; a registered	attorney or agent; or th	e assignee or other party in
Authorized Signature _			·········	Date		
This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.  Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.						



### UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspto.gov

			<del></del>	<del></del>	
APPLICATION NO. FILING DATE		FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
10/792,364	10/792,364 03/03/2004		Shmuel Shaffer	062891.1234	4261
5073	7590	04/16/2007		EXAM	INER
BAKER BO	OTTS L.L.P.			HONG, H	ARRY S
2001 ROSS	AVENUE			ART UNIT	PAPER NUMBER
SUITE 600	37.55001.0000	`		2614	
DALLAS, I	X 75201-2980	)		DATE MAIL ED: 04/16/200	7

# Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(application filed on or after May 29, 2000)

The Patent Term Adjustment to date is 603 day(s). If the issue fee is paid on the date that is three months after the mailing date of this notice and the patent issues on the Tuesday before the date that is 28 weeks (six and a half months) after the mailing date of this notice, the Patent Term Adjustment will be 603 day(s).

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (http://pair.uspto.gov).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.